



**COUNTY OF LOS ANGELES –
DEPARTMENT OF MENTAL HEALTH**



Healthy Way LA (HWLA) Contract Providers' Meeting

Agenda

**Tuesday, January 29, 2013
1:00 p.m. – 3:00 p.m.**

**St. Anne's Conference Center
155 N. Occidental Boulevard
Los Angeles 90026**

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| I. Welcome/Introductions | Lisa Wicker |
| II. Administrative Operations | Lisa Wicker |
| A. Notifying DMH of Rate Change (CP only) | |
| B. Unmatched Claims in Integrated System (CP only) | |
| C. Missing Client Episodes in Referral Tracking System | |
| III. Clinical Operations | Kathleen Kerrigan |
| A. Outcome Measures Application | |
| B. Phone Calls to Clients | |
| C. Case Closure | |
| D. Diagnoses and Tier 2 Services | |
| IV. Closing Remarks – All Providers' Meeting | Kathleen Kerrigan |
| V. New (HIV/Ryan White) Providers' Implementation Status | Lisa Wicker |

➤ Next Meeting: Tuesday, March 26, 1:00 PM to 3:00 PM at St. Anne's

Q & A FROM 11/27/12 HWLA CONTRACT PROVIDERS' MEETING:

Q: Will you add "AB109 Hub" as a referring provider to the Referral Tracking System (RTS) to cover the AB 109 program and "O & E" to account for homeless programs where clients receive services only after outreach and engagement?

A: Yes, the RTS was updated to include both of these options.

Q: What about Legal Entity (LE) provider sites that are serving Tier 1 AB 109 clients with HWLA, but are not a Tier 2 provider? Do they also need to track HWLA clients in the RTS?

A: Yes, the 30-day access requirement under the 1115 Waiver/Low Income Health Program (LIHP) applies to all requests for specialty services and is not limited to the sites included in a LE provider's HWLA Tier 2 Service Exhibit. Capturing as many clients in the RTS as possible only strengthens the Department's ability to accurately report to the State on how timely we provide access to mental health services, so please create a tracking record in the RTS for all new HWLA clients served at the sites in your LE Agreement.

Q: We are a LE provider that does not have a PEI Adult Medi-Cal allocation in our contract. If we provide services to a HWLA client who later gets Medi-Cal, the HWLA dollars will be recouped and we have no way to re-submit the claims to Medi-Cal to get reimbursed. Would DMH allocate PEI Adult Medi-Cal dollars to our contract?

A: DMH OIC will submit a Provider File Adjustment Request (PFAR) to add the PEI Adult IS Plan to the LE's Provider File so Medi-Cal can be billed in the IS for the appropriate age group. We will also consult with the Lead District Chief for the LE to determine whether there are sufficient existing Medi-Cal dollars in the Agreement to cover the former HWLA claims or whether Medi-Cal dollars may need to be added.

Q: Does using Project ECHO LA meet the requirement for a Consulting Psychiatrist in the DMH HWLA Agreement?

A: No, Project ECHO LA provides education about psychiatric treatment using video conferencing and case-based learning for anonymous cases, not individualized case consultations per se. Project ECHO LA does not provide telepsychiatric evaluations for patients needing to see the consulting psychiatrist "face-to-face" nor do they provide specific instructions to the provider about what to do for their patient. Instead, the notes entered by the psychiatrist at the conclusion of the case-based discussion are related to general treatment strategies for the situation encountered.

Q: Can contractors' staff substitute the one-day in-person MHIP training requirement with the MHIP webinar?

A: No, the staff are required to attend the in-person training.